



Teamsters Local 213 Members Benefit Plans

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APRIL 23, 2020 UPDATE: SHORT TERM DISABILITY CLAIMS AND CORONAVIRUS (“COVID-19”)

FOR PLAN MEMBERS OF:

- TEAMSTERS LOCAL 213 HEALTH & WELFARE PLAN (POLICY #G1018)
- TEAMSTERS LOCAL 213 MISCELLANEOUS DIVISION PLAN (POLICY #G787)

This update replaces the prior update bulletin dated March 19, 2020.

Due to evolving circumstances, this bulletin reflects a revision required by the Plan Sponsor (Board of Trustees) to the qualification for Short Term Disability under item 2. New requirements are identified in blue.

Notes:

As the COVID-19 situation continues to evolve, these requirements and administrative exceptions may be changed based on government declarations, regulatory & plan sponsor requirements/guidelines.

The Co-operators will accept a telephone diagnosis from a physician if a plan member is unable to send the Confirmation of Illness form or the Attending Physician Statement.

Phone: 1-866-442-3098.

Note: If you are in quarantine and are not symptomatic, you do not qualify for Short Term Disability benefits. You may apply for Employment Insurance (EI).

1) Plan Member has been medically directed to quarantine by a Physician or Public Health Agency, has tested positive for COVID-19:

The plan member qualifies for Short Term Disability benefits provided that they meet all of the following:

- have been tested for COVID-19: **tested positive** (have symptoms, or not displaying symptoms), and
- have been medically directed to quarantine (14 day period is the current standard), and
- are unable to work from home.

Waiting Period: the 3 day waiting period will be waived.

Confirmation of Illness form: must be completed. This form replaces the Attending Physician Statement, and must be included with the claim application package. This form can be obtained by contacting Teamsters Local 213 Members Benefit Plans (email: inquiries@teamsters213benefits.com), or via the Teamsters Local 213 website: teamsters213.org.

For a copy of the STD claim application package: email: inquiries@teamsters213benefits.com or

The Co-operators at the email address below (state you plan’s policy number – see above).

Completed forms - email or fax the completed forms to The Co-operators:

Email: Disability_Claims_Admin@cooperators.ca, Fax: 1. 866.889.9926

If the illness extends beyond 14 days: The Attending Physician Statement form is required.

2) Plan Member has been medically directed to quarantine by a Physician, is symptomatic and not able to be tested for COVID-19:

For COVID-19 illness symptoms that occur on or after Monday, April 27, 2020, it is a requirement that you had a consultation with a physician (and you state this on the Confirmation of Illness form under item 4).

Contact your physician's office to ask about virtual appointments if they haven't already sent you a notification. There are also free apps available such as "Babylon" by TELUS Health, and "Medimap" (virtual doctor consultations and walk-in wait times at medical clinics).

The plan member qualifies for Short Term Disability benefits provided that they meet all of the following:

- are symptomatic, and unable to be tested for COVID-19 due to testing availability, and
- **had a consultation appointment with a physician (in person, or virtual – telephone or video)** (you state this on the Confirmation of Illness Form – under question 4), and
- have been directed by a physician to quarantine (14 day period is the current standard), and
- are unable to work from home.

Waiting Period: the 3 day waiting period will be waived.

Confirmation of Illness form: must be completed. This form replaces the Attending Physician Statement, and must be included with the claim application package. This form can be obtained by contacting Teamsters Local 213 Members Benefit Plans (email: inquiries@teamsters213benefits.com), or via the Teamsters Local 213 website: teamsters213.org.

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If the illness extends beyond 14 days: The Attending Physician Statement form is required.

3. Short Term Disability claims not related to COVID-19

If you cannot get the Attending Physician Statement completed due to the COVID-19 pandemic, The Co-operators will accept a telephone diagnosis from your physician (phone #: [1-866-442-3098](tel:1-866-442-3098)).



Ingrid Ochodek, CEBS
Administrator